



SUSTAINABILITY REPORT

Prepared by: Johan Magnusson (Resort Manager)

A decorative graphic at the bottom of the page consisting of several overlapping, translucent, 3D-style geometric shapes in shades of blue and grey. The shapes are arranged in a way that they appear to be part of a larger, abstract structure.

2021

SUNPRIME KAMALA BEACH, a place where life is calmer, where every day is a break from everyday life and where time is on your side. If you're seeking tranquility with your partner, fantastic service and a stunning beach with magical sunsets, this adult-only resort is perfect for you.

ADULTS ONLY POLICY: The guest must be 16 years old or above.

The hotel has achieved Travelife Gold certification, supporting sustainability in tourism. This has helped us contribute to the improvement of environmental and social responsibility in the hospitality industry.

Sunprime Kamala Beach has the following facilities:

- 4 Swimming Pools
- 3 Elevators
- 4 Bars (incl 2 Swim-up Bars)
- 3 Meeting Rooms
- 2 Restaurants
- Minimarket
- 24 Hours Reception
- Luggage Room
- Air-conditioned Lobby
- ATM
- Lounge
- Currency Exchange
- Pool Table
- Car Park
- Table Tennis
- Fully Licensed Clinic
- Gym/Fitness Room
- Diving Shop
- Yoga/Aerobics Room

Our Certifications



Sunprime Kamala Beach is implementing a sustainability policy and program that help preserving the environment, supporting local people, protecting culture and traditions and work against child labor and child sex tourism. The hotel has been certified with the Travelife Gold award since 2013.

Energy Management

Sunprime Kamala Beach is taking further steps in improving energy efficiency. The hotel is actively engaged in achieving energy reductions and costs. We will strive to keep up the maintenance procedures for the energy-consuming machinery/equipment so as to continue achieving high efficiency and low energy consumption.

Energy Savings from Lighting & Other Equipment:

- ✓ Change all lightings to LED
- ✓ All lightings and temperatures in guest rooms are controlled by means of energy saver switches activated with magnetic key-cards.
- ✓ New technology generators have been installed
- ✓ Use improved and super metal halide fluorescent lamps
- ✓ Use electronic fluorescent ballasts
- ✓ Use improved luminaries
- ✓ Provide information and warning labels for guests and staff
- ✓ Use daylight effectively within the building
- ✓ Public awareness and communication
- ✓ Use high-efficiency equipment when replacing old ones throughout the hotel (In kitchens, offices, laundries, etc.)

Training – Awareness

- ✓ We provide training to our staff for the best working practices on how to save energy.
- ✓ Housekeeping: We train housekeepers on how to reduce both water and energy consumption. When entering guest bedrooms, amongst other things, housekeepers should:
 - 1) Turn off all appliances such as TVs
 - 2) Allow natural sunlight in
 - 3) Turn off the air conditioning or adjust to a reasonable temperature

Promote Customers Participation

Customers' contribution to reducing energy consumption is important in order to succeed in achieving the energy goals. Thus, we ensure that they are informed about the hotel's actions and they are welcome to participate. Here are some of our ecological signs that are present in all guest rooms:

- ✓ Please turn the lights off when not in use
- ✓ Please remember to close all windows and doors when air-conditioning is on
- ✓ It is our policy to change linen every 3 days. Should the guests wish for their linen to be changed more frequently, a card must be placed on the pillow

Energy Management Stats

Energy Consumption KWh/bednight

YEAR	2017	2018	2019	2020	2021
	46.14	50.39	50.04	47.17	394.9

ENERGY USE: Our target is always to remain below our baseline from 2019 which is 50.04 KWh/Bednight.

However, due to the pandemic and the resort being closed or having limited occupancy we have been unable to meet targets. Once the pandemic recedes and international travel returns to normal we hope to be able to return to meeting baseline levels that we have set out.

Energy consumption is monitored to achieve year on year reduction and reduce carbon emissions. In constructing or purchasing decisions, environmental criteria are always considered, thus, minimizing the environmental effect without compromising the comfort of **Sunprime Kamala Beach's** guests.

Water Management

The implementation of a sustainable tourism development plan is directly linked with the availability of water resources in the local area and their management.

The quality of water is monitored in cooperation with Cristal International Standard, World Favour and Southern Thai Laboratories. At the same time, continuous efforts are made to reduce water needs.

Water Saving Measures

A series of water-saving measures are being applied, based on best available practices that focus on consumption monitoring. Below are some of the most important actions taken in order to reduce the water consumption in all areas of the hotel.

- ✓ Bathroom taps and showers have been equipped with aerators
- ✓ Double flushing system is installed
- ✓ Toilet flushers are adjusted to less than 6.5 lit of water per flush
- ✓ Low-flow shower heads have been installed
- ✓ All laundry is outsourced to a professional company in the area (Site inspection has been done and meets the criteria of the hotel's standard in accordance to its sustainability initiatives)

Swimming Pools

Swimming pool can increase fresh water consumption up to 10%. These procedures/practices will help ensure no water is wasted:

- ✓ Conduct regular maintenance to prevent leaks (Checking for leaks is best done by reading water levels last thing at night and first thing in the morning)
- ✓ Backwash the swimming pool only when PSI reaches 22-25

Kitchens

- ✓ Taps in kitchens should have a maximum flow of 5 liters per minute
- ✓ Dishwashers must be used on full load

Housekeeping

- ✓ Training and procedures are in place on how housekeepers can reduce water use
- ✓ Observing the hotel's '*reuse linen/towel*' program to reduce laundry
- ✓ Make sure linen/towel changing cards and other water conservation cards are in place for guests to find and easily read
- ✓ Minimize water use during the room cleaning wherever possible
- ✓ Turning off the tap during cleaning if not being used for cleaning purposes
- ✓ Flush the toilet only when necessary during cleaning
- ✓ Report leaking faucets and showerheads to maintenance immediately
- ✓ Report running toilets and toilets that flush poorly or have other issues

Promote Customers Participation / Awareness

- ✓ We give the opportunity to our guests to engage in reducing the water consumption.
- ✓ All bathroom toilets have 2 choices of flushes (small one and big one) with a cistern displacement device to reduce the volume of water used in each flush.
- ✓ It is our policy to change linen every 3 days. Should the guests wish for their towels to be changed more frequently, guests should place the old ones on the floor.
- ✓ All sinks are equipped with faucet aerator in order to save water.

Watering

Sunprime Kamala Beach has some green grass areas, bushes, trees and flowers that are in need of daily watering maintenance. This is controlled and done manually by our contracted gardeners before 10:00 am and after 5:00 pm daily to avoid water evaporation. For gardening purposes, irrigation water is used.

In addition, all waste water are disposed in a controlled way in order to protect areas lying outside the boundaries of a property from becoming contaminated by water, chemicals, pollutants and other materials.

Water Management Stats

Water Consumption L/bednight

YEAR	2017	2018	2019	2020	2021
	868.36	634.85	638.12	447.29	3796.64

WATER USAGE: As per the table above, our AVG water usage for 2021 was 3796.64 L/bednight. We were unable to meet targets due to the pandemic and the resort being closed or having limited occupancy.

Once the pandemic recedes and international travel returns to normal we hope to be able to return to meeting baseline levels that we have set out.

For 2022, we will try to reach our baseline for 2019.

Water consumption is monitored to achieve year on year reduction. And in constructing or purchasing decisions, environmental criteria are always considered, thus, minimizing the environmental effect without compromising the comfort of **Sunprime Kamala Beach's** guests.

Waste Management

Sunprime Kamala Beach is also taking further steps in improving its waste management procedures. With the fact that the overproduction of waste has been causing negative impacts on our environment, the hotel continues in finding sustainable solutions for waste disposal and management.

Waste Disposal Measures

To properly manage waste, pre-sorting is necessary. Each type of waste must correspond to a supervised process. Below are some of the most important actions taken in order to reduce wastes in all areas of the hotel.

- ✓ Separation of recyclable from non-recyclable wastes
- ✓ Plastic and glass bottles are collected for recycling; also papers, glass, tins, aluminum, cooking oil, batteries, lights, etc.
- ✓ Use of bulk products (avoid buying small quantities which are over-packaged; eg. shampoos, soaps, marmalade)
- ✓ Refillable soap dispensers are used in all guest rooms and communal bathrooms
- ✓ Using of bio-degradable bags replacing the plastic ones
- ✓ Monthly control of garbage collection

- ✓ Contract with authorized agents
- ✓ Staff training (eg. in reducing food wastes by proper planning, storing, adaptability and making them aware of the *Food Recovery Hierarchy*)

Promote Customers Participation / Awareness

- ✓ Environmental waste bins/containers (giving opportunity to our guests to engage in reduce, reuse & recycle program)
- ✓ Promoting the reduce of plastic use (making them aware of our ***#noplacementforplastic*** initiative)

Waste Management Stats

Waste kg/bednight

YEAR	2017	2018	2019	2020	2021
Unsorted	3.1	2.61	2.49	0.12	2.65
Sorted	0.11	0.1	0.1	1.48	0.85

LANDFILL WASTES: Our AVG waste for 2021 was 2.65 kg/bednight. These results were due to the pandemic and the resort being closed or having limited occupancy.

Once the pandemic recedes and international travel returns to normal we hope to again be able to meet our normal baseline levels from 2017/2018.

Waste management includes the collection, transport, treatment and its proper disposal, together with monitoring and regulation of the waste controlling process. **Sunprime Kamala Beach** recognizes that purchasing decisions can contribute significantly to environmental protection, without compromising the comfort of its guests.

Chemical Management

At **Sunprime Kamala Beach**, it is imperative that proper chemical management is integrated in our sustainability strategies. Thus, we continue to develop our reporting tools and benchmark in avoiding the use of hazardous chemicals so as to protect human health and to reduce its impact in the environment.

Chemical Handling Measures

- ✓ Use of cleaning products with Eco-label certification
- ✓ Proper storage with appropriate labels of each chemical
- ✓ Monitoring/controlling monthly consumption of each item
- ✓ Use of protective clothing and equipment
- ✓ Chemical-free cleaning methods are in place
- ✓ Ensuring better product control by selecting authorized & reliable suppliers
- ✓ Staff training (eg. Proper disposal of hazardous chemicals; understanding hazards, exposures, and potential trade-offs; Safe handling/usage of the chemicals)

Sunprime Kamala Beach recognizes that purchasing decisions can contribute significantly to environmental protection. We also ensure that goods/products are purchased from local suppliers and locally produced to support the local community.

Chemical Management Stats

Chemicals Consumption g/bednight

YEAR	2017	2018	2019	2020	2021
	356.76	339.26	48.65	194.36	3080.81

Our AVG chemical used for 2021 was 3080.81 g/bednight. These results were due to the pandemic and the resort being closed or having limited occupancy.

Once the pandemic recedes and international travel returns to normal, we hope to again be able to meet our normal baseline levels from 2017/2018.

Community Engagement

Sunprime Kamala Beach works closely with the local community, maximizing their resources to generate economic development.

- ✓ Collaborating with most universities in Phuket for our TRAINEE program, providing students with the opportunity to gain work experience and for their on-the-job training.
- ✓ Purchasing local products (Supporting local producers and local sourced food)
- ✓ 80% local Thai staff
- ✓ Staff turnover is very low
- ✓ Support the local government in organizing activities within the area (Kamala Festival, Children's Day etc)
- ✓ Participation in the local hotel association
- ✓ Donation to the local hospitals
- ✓ 4 Blood donation campaigns are arranged in the hotel yearly, in cooperation with local hospital.
- ✓ Adaptation of a community policy
- ✓ Member of Kamala Green Club
- ✓ We support all kinds of beach cleaning projects
- ✓ Support the local police force/station and village government office

Employment

Our employees are our greatest asset. **Sunprime Kamala Beach** takes great care to make sure our recruitment process, learning/development activities and career progression opportunities do not allow discrimination.

- ✓ High percentage of employees are recruited from local community (80% is Thai)
- ✓ 70% of our staff are women
- ✓ Yearly employee training on sustainability, health and safety and other relevant courses
- ✓ Religion is of no concern when hiring a staff
- ✓ Disability is of no concern when hiring, for suitable positions (Promoting access for disabled people)
- ✓ All genders is treated equally (LGBTQ+ friendly)
- ✓ Yearly medical check for all employees
- ✓ Yearly assessment is made to ensure that working conditions are met

We respect the fundamental human rights of each and every employee.

Protecting Children

Sunprime Kamala Beach, as part of Nordic Leisure Travel Group, is working actively to respect and support the UN Declaration of Human Rights and the UN Convention on the Rights of the Child. We strongly reject all forms of crimes against children.

Our work against sexual exploitation of children includes ethics, education and information to our staff, our customers and our partners. It is our hope that our customers avoid establishments and facilities where it is suspected that children are forced to do something against their will and/or is abnormal for the child.

Pls. click here for more information:

<https://kamalabeach.sunprime.net/sustainability/protecting-children/>

Awareness

Sunprime Kamala Beach tries to raise awareness of environmental issues both internally and externally through a variety of educational and training initiatives. Our employees participate in Sustainability and Environmental training programs each year which include general education on methods of controlling the amount of detergents and disinfectants used, reducing electricity and water consumption, separating waste into the appropriate receptacles with separate collection of the hazardous waste, and general environmental issues.

A key element in the hotel's focus on quality and environment issues is our recognition of the importance of staff involvement. Proper training and information for staff have encouraged their involvement in environmental initiatives.

Our managers/executives have worked together with local authorities so as to improve awareness, and by convincing others to undertake similar plans, we hope to advance sustainable tourism generally.

Contact us:

Resort Manager: Mr. Johan Magnusson (Email: johan@oceanresortgroup.net)

Address: 96/42-3 Moo 3, Kamala Beach, Kathu, Phuket 83150 | Phone: + 66 76 201800

“ติดต่อสอบถามข้อมูลรายละเอียดต่างๆเกี่ยวกับ Sustainability Report ภาษาไทย, สามารถส่งอีเมลล์มาตามอีเมลล์ดังนี้
(front@kamalabeach.com) ทางเรามียินดีที่จะตอบกลับท่านเสมอ”

